It's Time to Renew NM!

Hello Education Professionals,

With the end of the COVID-19 public health emergency, Medicaid and SNAP recipients will need to renew their benefits when they are notified. Please encourage your students and families to update their contact information online today. Medicaid renewals are critically important to ensure continued health coverage for New Mexico students and families.

Please support these efforts by communicating with families about how to renew their Medicaid and SNAP coverage.

How can you help? By spreading the word through the free materials available online, and communicating through emails, letters, applications, and text messages. Your trusted voice can make a difference! **Free Renew NM flyers, posters, and postcard materials:**

- Go to https://renew.hsd.nm.gov/partners-toolkit
- Materials are available in English and Spanish
- Free printed materials are also available to order online
- Download images for email attachments, post to school websites, print and send in registration packets, post around school, post on social media accounts, and share during back-to-school open houses and events

For email and letter communication:

Subject Line: Your Medicaid renewal letter is coming. Don't miss it!

Do you or a family member currently have health insurance through New Mexico Medicaid or the Children's Health Insurance Program (CHIP)? Everyone with Medicaid will need to renew when they are notified. Here's what you need to know:

1. **Update your contact information**. Visit https://www.yes.state.nm.us to update your contact information and check your renewal date in the chat, or call 1-800-283-4465. To make sure you receive important information about renewing, update your address, email, and phone number.

2. **Be on the lookout for a turquoise envelope renewal letter in the mail from the New Mexico Human Services Department**. This letter will include instructions on how to renew.

3. **Complete your renewal application.** When notified, sign in at https://www.yes.state.nm.us and click **Renew My Benefits** to complete your renewal application. The fastest way to get your renewal processed is online.

For text and school application communication:

"Don't miss your Medicaid renewal letter! Update your contact information if it changed recently. Visit https://www.yes.state.nm.us to update your contact information and check your renewal date in the chat."

"If you or your children use Medicaid or CHIP, be sure to watch your mailbox for a turquoise envelope renewal notice. When it comes, complete the forms and send them back right away to avoid losing coverage. https://www.yes.state.nm.us"

Thank you for your support!